

**StoneRidge Retirement Living Communities, Inc.**  
**Unemployment Summary**  
**April 21, 2021**

StoneRidge Retirement Living Communities, Inc. operates 4 long-term care communities in Central PA i.e. 2 in Myerstown, Poplar Run and Towne Centre; 1 in Pine Grove, SchoolYard Square; and, 1 in Carlisle, Church of God Home.

Since March 2020, the organization has struggled to find quality labor or even have a strong flow of applicants for jobs not only in nursing but also housekeeping, laundry and food services particularly. In addition to this challenge, we have had several team members who are able to work on PRN status collecting unemployment for weeks and months at a time.

We started to see an uptick in applications in late November/early December and it was trending that way even into late January. For example, we had over 150 applicants for 40 job requisitions. With the \$1400 stimulus in the early part of this year and the continued weekly \$300 kicker to unemployment, we have seen our applicant flow drop i.e. we now have 23 applicants for 25 job requisitions.

Today, April 21, 2021 and tomorrow, April 22, 2021, my HR team and I are conducting an open house at our Church of God Home in Carlisle, PA where the public can come in and apply and be interviewed on the spot. We advertised these walk-in days in the local paper, on Facebook and with signs out front of the community. As of 2:10 pm today, we have had 1 person walk-in to fill out an application and be interviewed.

We know many employers from a range of industries are also experiencing workforce shortages. There is no single solution and addressing these challenges will require action and coordination between employers, workers and government. Among the actions that government should consider is reinstating the requirement that unemployment compensation recipients register on the state CareerLink system and demonstrate they are actively looking for work. This requirement is a commonsense measure to at least establish a minimum standard for maintaining unemployment benefit eligibility. The requirement has been temporarily waived during the pandemic but we support efforts underway to facilitate its reinstatement.

A strong recommendation in the reinstatement of the state CareerLink system is to archive all claimants in the database who registered for this service prior to 2019. In trying to use it as an employer, you have to weed through many claimants who registered years ago. It is important to ensure the data is current to benefit not only the claimant but also the employers who actually use CareerLink as a recruiting option.

At this point, we need to get people back to work and help all of our businesses fill open jobs. It is unacceptable to see fast food restaurants turn customers away because they cannot staff a shift during a meal period. At StoneRidge, we are at risk of not being able to have our dining services operational as they should be and as they are expected by our residents.