

**PUBLIC TRANSPORTATION TESTIMONY
SERVICE PROVIDERS OF PHILADELPHIA'S SURROUNDING COUNTIES
June 4, 2010
Saint Joseph's University**

Most people know that SEPTA provides transportation to Philadelphia County and surrounding areas. But many may not be aware there are additional transportation systems operating in the surrounding counties, serving some of the most needy and vulnerable population.

In Montgomery County, TransNet began in 1980 as a small pilot program focused on serving senior citizens and people with disabilities. Today, the organization has developed into a comprehensive transportation provider, still serving its core ridership, but also contracting with school districts, colleges, hospitals and private companies to offer specialized transit services and commuter shuttles. A new contract with Abington Memorial Hospital now allows patients to access the medical care they need for a minimal fee on TransNet.

TransNet utilizes a state of the art computer network to streamline operations and enhance services. Their staff includes quality assurance and risk management personnel tasked with ensuring safety and reliability. Vehicles are monitored through strict adherence to a preventative maintenance program. Drivers are carefully screened and receive comprehensive training. Customer service representatives resolve issues quickly and initiate remedial steps to prevent recurrence. With the goal of consistently excellent, professional service, TransNET is making a difference and has a positive impact on the lives of thousands of individuals in Montgomery County and beyond.

Community Transit of Delaware County began in 1983 as Delaware County Transportation Consortium when the county coordinated transportation for various human service agencies. Today the demand response, shared-ride system provides more than 2,000 trips every weekday to the residents of Delaware County. With a workforce of nearly 130 full-time and part-time employees, a sub-contract workforce of 80 people, and a fleet of 94 vehicles, including wheelchair accessible vans and minibuses, Community Transit is improving the quality of life for Delaware County citizens by meeting their mobility needs with safe, friendly, reliable, affordable transportation services.

Bucks County Transport is a private, non-profit corporation, providing shared ride transportation services to Bucks County Residents. ROVER of Chester County, operated by Krapf Bus Company, offers more than 77 shuttles for residents to access medical care, retail centers, and religious services in the county, as well as medical appointments in Philadelphia and Wilmington. Both systems serve their communities' senior citizens, medical assistance card holders, SEPTA ADA passengers, persons with disabilities and the general public.

Pottstown Area Rapid Transit, PART, is publicly owned and administered by the borough of Pottstown while the day-to-day fixed route operations are privately operated by PART. Bus service is operated on six routes, six days a week. In the evening there are three routes operating Monday through Saturday. The system coordinates travel with SEPTA Route 93 between Pottstown and Norristown to allow travel to other parts of the region.

These systems, along with the Transportation Management Associations in the Philadelphia area, offer a full complement of transportation services that further expands the mobility options of residents throughout southeastern Pennsylvania.