First Data has introduced Pondera’s Fraud Detection Solution as an award-winning, modern analytics solutions designed to help you detect potential fraud, waste, and abuse. The results detect both individual transaction anomalies, as well as trends, patterns, and clusters that may indicate suspicious or fraudulent activities.

Our partnership provides:

● Comprehensive - Analyze every program participant and transaction
● Scalable - Proven performance on some of the country’s largest programs
● Intuitive - Designed “by our investigators for your investigators”
● Proactive - Innovative “push analytics” sends Alerts to your staff

The Fraud Detection as a Service (FDaaS) system will generate thousands of alerts as soon as it is turned on. To make these alerts more meaningful, the system ranks and tiers them for likelihood of fraud and impact to your program. It also generates a fraud risk score for every program participant (business and individual) to help you triage cases.

While we do not disclose fraud findings for individual clients (many are willing to discuss this directly), we can share some results that they have discussed in public settings. Depending on the program, we typically identify high likelihood of fraud in 10% - 40% of transactions. FDaaS helps link together individual program participants and transactions so that higher probability relationships across multiple data sets can be investigated.

A large UI client:

● Invested $1.75 million.
● $118 million of high-value collectable cases identified within three months of receiving state data.
● This client has audited and verified over a 6,000% ROI on just a subset of identified cases.

It is important to realize that the ROI on the system depends in part on our client’s ability and willingness to investigate and enforce the fraud findings.

Please feel free to reach out to:

Steven Sheehan
Criminal Intelligence Unit (CIU)
Investigation Division, Employment Development Dept.
State of California
Phone 916-651-9469
Steven.sheehan@edd.ca.gov